

LEADVISION TRADING (INDIA) PVT. LTD.

1. Available Payment Methods:

The following are the available payment methods:

- (a) Cash, Bank, Credit/Debit card, UPI, Brand EMI, payment gateway (RAZOR pay ,PAYU);
- (b) LEADVISION VIRTUAL ACCOUNT AND IFS Code - UTIBOCCH274:
Direct seller must use the corporate code LTPT along with their own ID number to generate the virtual account for payment.
- (c) The Direct Seller can use a virtual account and transfer funds online through RTGS, IMPS, or NEFT via net banking into LEADVISION's bank account. Once the amount is credited to the Direct Seller's G-Money Wallet and franchisee advance balance, the Direct Seller and franchisee can then generate their purchase order.

2. Security of payment methods;

- (a) All the Payments methods are safe and confidential, we followed applicable laws and have an own policy to secure the transactions;
- (b) Our online shopping Galwaykart App/Galwaykart website are secured by SSL

3. Fees and Charges;

- a) All the charges on payments are borne by the Company itself.

4. Procedure to Cancel Regular Payments;

- (a) We receive information from the users for payment fails related issues;
- (b) Upon their request, we verify our payment records whether payment was received or not.
- (c) If an amount is received, we notify the users and do further process as users desired
- (d) If the user desire to get the products return or raise refund request, then we processed the same as per company policy .
- (e) Payment is refunded to the user's bank account or the same payment source.
- (f) If a payment fails, we notify users to contact the customer care of payment source.

5. Charge-back options:

Following are the guidelines that we follow for Charge Back Cases;

- (a) Verification of payment whether received or not
- (b) If the payment is not received then we inform to the users for raise the request at
Customer care of payment source.

(c) If payment is received, and no Invoices are made against it, we immediately refund the amount to the same payment source.

6. Credit Card/Debit Card at Galway Store:

Direct Seller can deposit funds at Galway Store by swiping their Credit / debit cards. In case, debit/credit card is swiped for credit.

7. BHIM/UPI/QR Code at Galway Store:

Direct Seller can use the BHIM/UPI/QR Code facility for billing at Galway Store.

6. Contact information

011-49149400

FOR LEADVISION TRADING (INDIA) PVT. LTD


Name – Ashwani Arora
Director
DIN- 08278232

